

# Lift Truck Center

## 360 Care Equipment Maintenance Plans

“Costs do not exist to be calculated. Costs exist to be reduced.”

-Taiichi Ohno (Father of the Toyota Production System)



What you don't see is the expertise inside Lift Truck Center service facilities that are committed to Kaizen (continuous improvement) and helping you achieve the overall lowest cost of equipment use.

LIFT TRUCK CENTER, INC.

litcenter.com



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# Maintenance Plans

T&M = Time and Material X = Included
<b>Services</b>
<ul style="list-style-type: none"> <li>Regular Planned Maintenance                             <ul style="list-style-type: none"> <li>1000 Hour Service</li> <li>2000 Hour Service</li> </ul> </li> </ul>
Routine Maintenance & Breakdown Repairs
Fleet Management Reporting & Analysis Reviews
Consolidated Invoicing
Avoidable Damage
Tires & Wheels Replacement
Battery Repairs

Fleet Maintenance Coverage Includes		
360 Silver	360 Gold	360 Platinum
X	X	X
X	X	X
X	X	X
T&M	X	X
Optional	X	X
Optional	X	X
T&M	T&M	X
T&M	T&M	X
T&M	T&M	X

**Optional with Any Plan** - Telemetry aids with tracking equipment usage, accountability of avoidable damage, operator certification training, and simplifies performing and managing Pre-Shift Equipment Inspections, all factors to achieving the lowest cost of use.



## 360 Silver

### Planned Maintenance Coverage

360 Silver is Lift Truck Center's Planned Maintenance plan and the foundation for all levels of service. Performed at your location by a Toyota Certified Technician, with in depth Planned Maintenance service intervals that are flexible and adapted to your equipment usage and scheduled accordingly.

## 360 Gold

### Guaranteed Maintenance Coverage

360 Gold is Lift Truck Center's Guaranteed Maintenance plan that includes an extensive site survey to understand usage, expectations, and the unique characteristics of your operation. Planned maintenance, normal breakdown repairs and wearable replacement items provided at a consistent, budgeted monthly rate.

## 360 Platinum

### Comprehensive Customized Coverage

360 Platinum service is our customer tailored and most Comprehensive Guaranteed Maintenance plan that includes avoidable damage forgiveness, tire replacement, industrial battery repairs, along with all Silver and Gold coverages.



## Planned Maintenance Benefits

- Perform Operational Checks
- Multi-Point Inspections
- Check for Leaks
- Change Oil, Fuel & Air Filters



- Clean Inside Truck with Compressed Air
- Lubricate Grease Fittings & Chains
- Check Brake, Engine, Coolant, Hydraulic, Transmission, Differential Fluids
- Advisement of Recommended Repairs

Optional 1000/2000 Hour Service Intervals Include Changing Hydraulic, Transmission, Differential Fluid & Filter

## Guaranteed Maintenance (GM) Benefits

- **Predictable Expenses** – are a reality with consistent monthly maintenance rates for the duration of your term, resulting in a reduction of cost spikes that are due to unplanned repairs.
- **Reduced Soft Costs** – No need to invest your valuable time sourcing parts and repairs, creating Purchase Orders, reconciling invoices and processing payments. With a fixed monthly rate, you have far less administration invested, affording you more time to focus on your core business.
- **Improved Uptime and Utilization** – Reduces your stress and allows you to meet the on-time commitments for your customers.
- **Properly Maintained Equipment** – improves safety within your operation, improves employee morale, and eliminates the need for emergency standby equipment.

### Lift Truck Center's ASEC Certified Shop



# Fleet Management Benefits

- **Fleet Management & Safety** – Our core business evolves around providing responsive, quality repairs, and safety. Productivity and the Economic Life of your equipment are improved when Certified Professional Technicians from Lift Truck Center are maintaining your fleet.
- **Fleet Analysis** – Lift Truck Center Sales Professionals will conduct an extensive application survey to begin understanding your equipment utilization, condition and number of units in your current fleet. Experience has taught that every company has unique preferences and goals. Through the survey we will identify what is important to your operation and accounting teams, and do our best to structure a cost-effective, right-sized fleet solution to match.
- **Tracking & Reporting** – Lift Truck Center Fleet Professionals monitor trends in equipment usage, spend, and provide relevant data to inform you on when it's time to retain, redeploy or replace material handling equipment.

## Why Lift Truck Center?

It's our sincerest desire to provide you, our valued customer, with equipment and service solutions that enable you to move and store products at the lowest cost of operation. Equipment solutions range from manual pallet jacks, to container handlers that are capable of handling 125,000 lbs. This product lineup also includes Automatic Storage Retrieval Systems, Robotics, Automatic Guided Vehicles and much more.

We solve problems when we thoroughly understand the need. That's the reason we practice "Genshi Genbutsu", a hands-on approach to learn how we can improve your operation.

With 360 Care, our commitment and support is available 24/7. Our message is simple, "We genuinely care".



Fleet Analysis & Reporting



Lifecycle Asset Management



Asset Effectiveness Reports



(CPH) Cost Per Hour Tracking

LIFT TRUCK CENTER, INC.

Since our beginning in 1982, Lift Truck Center professionals have been delivering Integrity. Performance. Respect. Accountability. Quality. Compliance. Appreciation. Kaizen. Trust.